

Position: UX/UI Designer - Job Description

Company Introduction

At MYBOS, it is our firm belief that an innovative approach to the use of technology holds the key to solving real world problems. We drive innovation in everything we do through simplicity, forming the core values of MYBOS.

Focusing on the sphere of facilities management, we empower facilities and building managers, occupants and owners through accessible, simple to use solutions. Our philosophy is a happy building manager and an even happier community.

The idea behind MYBOS began in 2011 with founder, Sam Khalef exploring career opportunities in facilities management. This led to the realisation that professionals in the building management industry did not have the relevant tools to easily fulfil their day-to-day duties.

Sam had an idea he believed would change the building management game and in 2012, this idea came to reality and MYBOS was born. Coming to life with a small team of enthusiastic professionals determined to stand out from the crowd and to make a real difference in the facilities management industry.

Success for the MYBOS team is reflective of the success of our customers and since the official MYBOS launch in 2012, the company has experienced phenomenal growth, with successful and satisfied customers in Australia, New Zealand and United Arab Emirates.

MYBOS is our brand name and flagship product, it stands for My Building Operation System. It is powerful, extendable, scalable cloud-based building management platform for Managers, Owners and Tenants in multi-occupancy buildings. Trusted by over 500 companies globally, 2,200 + buildings and over 250,000 + residents and owners, MYBOS is leading the way in facility management software.

Why work for MYBOS?

We are a small team of fun, highly motivated and collaborative professionals on a mission to build the best Facilities management software in the world. At MYBOS, our motto is 'Powerfully Simple' and we keep this at the front and centre of everything we do. We are located in Sydney Olympic Park just 3 mins walk to the train station. We also provide free parking if you wish to drive. We offer a hybrid working environment where you can work 2 days from home.

Job Description

We are looking for a UX/UI designer able to understand our product requirements and any technical limitations, as well as be responsible for conceiving and conducting user research, interviews and surveys, and translating them into sitemaps, user flows, customer journey maps, wireframes, mock-ups and prototypes. The UX designer will also be expected to design the overall functionality of our products, and to ensure a great user experience, iterate upon it in accordance with user-testing.

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Key Responsibilities:

- Extensive experience in using UX/UI design best practices to design solutions, and a deep understanding of mobile-first and responsive design.
- A solid grasp of user-centered design (UCD), planning and conducting user research, user testing, A/B testing, rapid prototyping, heuristic analysis, usability and accessibility concerns.
- Ability to iterate designs and solutions efficiently and intelligently.
- Ability to communicate design processes, ideas, and solutions clearly and effectively to teams and clients.
- Ability to work effectively in a team setting including synthesising abstract ideas into concrete design implications.
- Research and showcase knowledge in the industry's latest trends and technologies.
- Translate concepts into user flows, wireframes, mock-ups and prototypes that lead to intuitive user experiences for a wide range of devices and interfaces.
- Identify design problems and devise elegant solutions.
- Make strategic design and user-experience decisions related to core, and new, functions and features.
- Take a user-centered design approach and rapidly test and iterate your designs.

Core Competencies:

- 5+ years of commercial experience in UX/UI Design experience. Preference will be given to candidates who have experience designing complex solutions for complete digital environments for B2B SaaS platforms.
- 5+ years of Responsive design experience
- 5+ years of Figma experience
- Designing component library for our product range
- Qualitative and quantitative UX research, utilising workshops (Design Sprint), user testing, interviews, surveys, and observations to craft design solutions that exceed user needs.
- A clear understanding of the importance of user-centered design and design thinking using data insights to solve problems.

Company Benefits:

- Free Carpark Allocation
- Monthly Team Events
- Massage Chair
- Hybrid Workplace
- High Performance Laptop + Equipment
- Morning Coffee catchups
- Fast paced environment where no two days are the same